



PROVISIONING INTERVALS

The intervals described below are USA Digital's standard provisioning interval targets. These intervals do not include completion of necessary functions such as billing, etc. Provisioning is performed during standard business hours, 8:00 a.m. to 5:00 p.m. CST, Monday through Friday, unless otherwise noted.

All days are stated in business days.

VOICE SERVICES	PROVISIONING INTERVAL TARGET
Long Distance (ANI & SIP Trunk)	3 days
Toll Free (8xx)	5 days
Toll Free (8xx) with Number Porting	7 to 10 days
Local Presence	3 days
Local Presence with Number Porting	7 to 10 days
FraudPro SM	3 days
Take Back & Release (TnR)	3 days
Call Director SM	3 days
Account Codes	3 days
Enhanced Routing	3 days
SMS Text with Long Codes	7 to 10 days
SMS Text with Short Codes	90+ days
T1 Private Line	90+ days
DS3 Private Line (On-net)	90+ days
DS3 Private Line (Off-net)	ICB
DATA SERVICES	PROVISIONING INTERVAL TARGET
Ethernet Private Line (On-net)	30 days
Ethernet Private Line (Off-net)	45 to 60 days
Dedicated Internet	30 days
Virtual Private Network (VPN)	7 to 10 days
Virtual Local Area Network (VLAN)	7 to 10 days
IP SEC	7 to 10 days
ICB Products	ICB

Rev_042419