

USAD Ancillary Charges: Professional Services

**Applies to Professional Services Agreement and Professional Services Scope of Work*



Professional Services	Service Fee	Description
Network Architecture	\$200 Per Hour	This service provides end-to-end network planning and design to address your specific network needs. USAD can implement network security, disaster recovery, network scalability and business continuity throughout your network.
Network Migration and Implementation Services	\$150 Per Hour	This service focuses on network provisioning from simple cutovers to major network migrations, conversions and implementation solutions. USAD can plan and execute an entire deployment strategy from start to finish, including call routing, staging, installation, implementation and turn-up.
SMS Integration Services	\$150 Per Hour	We develop the custom API code and implementation plan required for your servers to integrate into the USAD SMS platform.
Additional Engineering Services	ICB	Additional engineering service are quoted on and individual project basis.
Custom FTP Access	\$100 Per Month	Allows for custom FTP acces for daily call detail records.
Federal Universal Service Charge	%	The Federal USF, created by the federal government, is designed to help ensure first-class, affordable telecommunications service for all consumers across the country, especially residents in high cost rural communities and low-income customers. The charge is based on interstate and international usage and the percentage is determined by the FCC and adjusted quarterly.
Regulatory Cost Compliance Surcharge	5.63%	The Regulatory Cost Compliance is a charge assessed by USA Digital (USAD) associated with payment of government imposed fees and to recover the costs of compliance with government imposed regulatory requirements. The charge is calculated on the customer's interstate and international usage.
Carrier Recovery Fee	4.87%	A percentage fee calculated on total usage and MRCs that allows USAD to recover its costs with regard to specific government taxes or fees imposed on the company's gross receipts, sales and/or property.
Other Mandatory Charges	%	Certain state or local governments require telephone companies to access users a variety of other surcharges. Where our billing systems support it, USAD bills these charges as separate line items. Otherwise these charges are included in State/Local/Municipal taxes.
E911 Service Fee	%	The E911 Service Fee is a monthly recurring fee that USA Digital charges its VoIP customers in the US for E911 service. It is separate from (and in addition to) the base service fee associated with the corresponding service plan. USA Digital charges the E911 Service Fee on each qualifying telephone number for which it provides E911 service. The E911 Service Fee is charged at the same rate for all E911 enabled telephone number ordered by a customer; the rate does not depend on the service plan associated with a particular telephone number. USA Digital calculates the total E911 Service Fee billable to the customer each month based on the total number of the customer's qualifying telephone numbers. The total E911 Service Fee is a single line item presented towards the end of the invoice. USA Digital sets the per telephone number rate for the E911 Service Fee at a level intended to allow it to recover the direct costs it incurs in providing E911 service (when these fees are aggregated across its customer base). The E911 Service Fee is not a tax, and it is not remitted to any government agency.