USAD Ancillary Charges: Private Line & EVPL

Applies to EVPLS Service Agreementm Private Line Service Agreement and applicable Service Order

USAD USA DIGITAL

Order Charges (per circuit or port)	NRC	MRC	Change Fee	Description
Installation Charges	Per Service Order	Per Service Order	N/A	Installation charges apply when USAD provides new or additional services.
Administrative Order Change	N/A	N/A	$0	Changes to customer files such as billing address, billing contact, etc.
Physical Location Change	ICB	ICB	ICB	The modification of a service order, at the request of the customer, requiring physical change or re-termination of the circuit. In addition, USAD will pass-through additional circuit charges and charges imposed by the LEC, when applicable.
Configuration Change Request	N/A	N/A	$250	Change of service charges apply to customer orders for changes. The charge of service charge will be applied per circuit. Any third party service provider charges incurred by USAD because of customer requested change will be passed on to customer.
Order Cancellation Charge	$1,000	N/A	N/A	Any third party service provider charges incurred by USAD because of customer requested change will be passed on to customer.
After Hours Installation (Outside 8am to 5pm cst)	$500	N/A	N/A	After hours installation requests apply when customer requests installation outside of USAD standard hours of 8am to 5pm CST or national holidays.
Expedite Request	$1,000	N/A	N/A	Expedite charges apply when a customer requests installation of service in less time than otherwise established by USAD's published delivery intervals listed at http://usad.com/provisioningintervals. Request for expedite does not guarantee a service delivery date.
Missed Appointment Fee	$200	$0.00	N/A	Fee assessed if customer request a scheduled installation and misses such scheduled appointment.

Additional Wiring Charges	NRC	MRC	Change Fee	Description
Extended DMARK Wiring	Per Service Order	Per Service Order	$250	Demarcation charges are applicable in instances where additional connections are required past USAD's minimum point of entry into USAD's facility or a third-party USAD facility. Extended Demark re-arrangement changes apply when a customer requests to be connected to higher level circuits(s) that are already being paid for by the customer (i.e. slotted end POP to end POP on a customer's service).
Cross-Connection Wiring	Per Service Order	Per Service Order	$250	Cross-connect charges are applicable in instances where connections are required in a USAD On-net facility or a third-party USAD On-net facility.

Additional TDM Feature Charges	NRC	MRC	Change Fee	Description
M13 Multiplexing Charges	ICB	ICB	$250	This optional service provides M13 multiplexing in a USAD or USAD designated third party POP to perform the function of deriving up to twenty-eight (28) DS-1 level circuits out of a single DS-3 level circuit. Charges may vary by location.
ISDN PRI	$0	$0	$100	Provides "D" channel access for ISDN circuits.
Echo Cancellation	$0	$0	$0	This service provides echo cancellation on customers USAD provided circuit when necessary to cancel the echo caused by the total cumulative physical length of transmission path traveled by the circuit from origination to termination

Additional IP Feature Charges	NRC	MRC	Change Fee	Description
VC/VLAN	$0	$75	$150	VLANs allow for additional networks to connect over a single private USAD Ethernet port. Charges apply per each VLAN added.
QinQ	$0	$75	$150	QinQ tunneling can be added can be added to any VLAN to create metro tagging or PE_VLAN. Charges apply per each QinQ tunnel added.
Jumbo Frames	$0	$75	$150	Jumbo Ethernet frames are necessary for Ethernet frames that need to carry a payload of more than 1,500 bytes. Charges apply per each Jumbo Frame configuration.
VPN	$250	$150	$250	Virtual Private Networking allows for private and secure access to the USAD network. Charges apply per each VPN added.
BGP Routing	$250	$150	$250	Border Gateway Protocol (BGP) is a standardized exterior gateway protocol designed to exchange routing and reachability information between autonomous systems (AS) on the Internet.
Quality of Service (QoS)	ICB	ICB	$250	QoS allows customer to prioritize traffic usage based priority levels. Charges priced based on customer specific needs.

Additional Support Charges	NRC	MRC	Change Fee	Description
No Fault Dispatch Charge	$400	N/A	N/A	No fault found dispatch charges apply when a customer requests, maintenance personnel visit the customer's premises to asses trouble on a USAD circuit and no root cause is found on that USAD circuit.