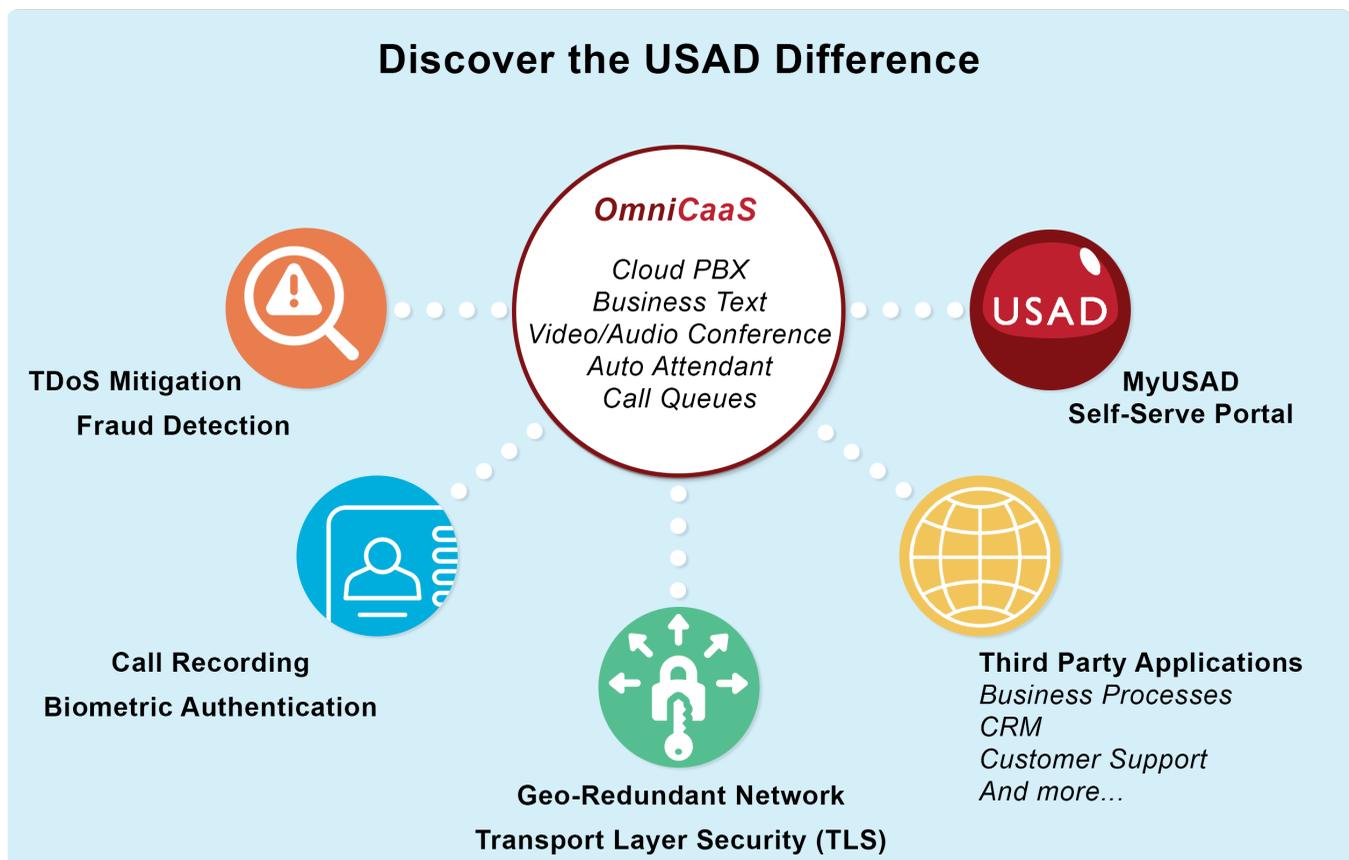# USA DIGITAL

OmniCaaS – Your Complete Communications Platform

On the surface, most Unified Communications as a Service (UCaaS) providers look the same. The difference is in what a provider can "unify." USAD's OmniCaaS delivers a robust set of tools to the user; including voice and video calling, messaging, texting, conferencing, and desktop sharing, all anchored to a full-featured cloud-based PBX.

Additionally, the extensive Application Programming Interface (API) library allows for easy integration with other business data sources like CRM, email, or MS Teams. OmniCaaS can direct your voice and data across multiple devices; desktop, mobile, and tablet to connect to your diverse, mobile and 'always available' workforce. Transform your customers' experience, increase productivity, reduce costs, and improve business outcomes with a cohesive communication platform.

OmniCaaS helps you succeed by managing the complexity of business communications and collaborations, so you can focus on your core business objectives.

USA Digital is a twenty-plus year leader in business voice and data services. OmniCaaS rides on our reliable, geo-redundant network with extensive global coverage and high-quality voice services.

Discover the USAD Difference

OmniCaaS
*Cloud PBX
Business Text
Video/Audio Conference
Auto Attendant
Call Queues*

TDoS Mitigation
Fraud Detection

MyUSAD
Self-Serve Portal

Call Recording
Biometric Authentication

Geo-Redundant Network
Transport Layer Security (TLS)

Third Party Applications
*Business Processes
CRM
Customer Support
And more...*

Improve Your Communications Experience

Seamless API Integration

• Integrate with countless key business systems and CRM applications to serve your customers more efficiently

• Easily access customer records for better sales and support interactions

• Integrate with cloud solutions to enhance workplace automation and increase productivity

Security and Compliance

• Biometric voice analytics protect your critical business data and communications

• High-level data privacy capabilities with automated security updates to meet regulatory and compliance obligations

• Easy integration with your existing security infrastructure, saving time, energy and aggravation

Know Your Customer (KYC)

• Biometric voice technology serves as a "voiceprint" to improve the customer experience and reduce call times

• Advanced identification technology that increases customer engagement and operational excellence

• User identification for online transactions that streamline verification processes to offer real-time results

Flexibility and Efficiency

• OmniCaaS offers high-level communication toolsets to unify and simplify processes; improving productivity and reducing strain on personnel

• Single Sign-On securely eliminates repetitive authentications to optimize user experience

• Support multi-locations and have easy access from all of your devices anywhere, anytime

Discover the USAD Difference

Our technology enables businesses to avoid "swivel-chair" operations by combining collaboration services, and more, into a single unified communications solution.

With OmniCaaS, USAD manages the complexity of business communications and collaboration, so you can focus on your core business objectives.

Features:

PCI/HIPAA Compliant

Caller biometric authentications

Third-party application integration capable

Voice and data encryptions

Single sign-on access

Web-based self-service portals

Business text messaging

Video meeting and collaboration capabilities

Cloud call reporting

Network fraud prevention analytics

Telephony Denial of Service (TDoS) mitigation

Attendant console

FCC compliant

Take the Next Step

To learn more about how OmniCaaS and USAD can help your business, please contact us today.

**www.usad.com
sales@usad.com
888-872-3787**

OmniCaaS
by USA Digital