



SMART CALL HANDLING.

The power to manage your calls is now at your fingertips. With Call Director from USAD, you get on-demand, customized call handling right on your computer or smart phone—no hassle to install and **no costly equipment**.

You make the rules. With USAD Call Director, we give you the ability to route the path of an inbound toll free call to any of your on-net trunks or to an off-net destination, including international numbers. You can create weekly schedules, recurring rule sets or holiday schedules for those special days out of the office. Best of all, you can set up multiple rules based on time-of-day, day-of-week, and even make **immediate route changes** if needed.

Bottom Line: We'll improve your resource allocation, including personnel and equipment, with the ability to route calls based on traffic or business hours. Call Director also provides a **disaster solution** for your business to immediately re-route traffic should a location go down.

Route Toll Free
or DID Numbers

Web-based Portal

Instant Route Changes

Route On-Net &
Off-Net

The screenshot shows the 'Call Director' web interface for 'USAD 8558227153'. It features a 'Call Manager' header with 'Settings' and tabs for 'Summary', 'Rules', 'Weekly Schedule', and 'Special Days'. The 'Summary' tab is active, displaying 'When I receive a call' options: 'Route to Default', 'Forward to Trunk' (selected, with 'Number' 14055551212), 'Use my [evening] rules (or set up new rules)', and 'Handle depending on the time or day'. Below, 'Additional options' include 'If no answer' and 'If busy', each with a 'Forward to' dropdown menu. 'Apply' and 'Cancel' buttons are at the bottom right.

FOR MORE INFORMATION

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USA DIGITAL

Passionate About Performance